

14 GENERAL BRAVIA MOBIL D. O. O. WARRANTY CONDITIONS

1. Bravia mobil motorhome customers are offered by Bravia mobil d. o. o., Zalog 21, SI-8000 Novo mesto, Slovenia:

1. **A general guarantee for 36 months** for all living room equipment from the date of registration onwards,
2. **36 months** against any 'factory-fault' related to water penetration – watertightness, which leads to any severe consequences that occur in the living area of the motorhome. The cabin and chassis are subject to the warranty by the manufacturer.

The watertight guarantee remains valid independently of the preventive inspections. However, it is recommended that a watertight test be carried out approximately 6 and 12 months from the date of purchase in order to identify any potential issues at an early stage.

The watertight test inspection is paid for by the customer. Any necessary repairs covered by the watertight guarantee may be carried out by Bravia Mobil d.o.o. or by an authorised Bravia Mobil service partner.

If a watertight test is carried out, it should be documented using the forms provided as part of these instructions. One copy should be sent to Bravia Mobil d.o.o.

2. Bravia mobil d.o.o., being the manufacturer, undertakes to replace all parts if determined to be 'factory faults'. This warranty covers defective parts and/or elements, and assembly.

This warranty does not apply to parts, as they are subject to guarantees from each individual manufacturer and are attached to the vehicle's accompanying documentation.

For the warranty of the following parts please contact the authorised representative from your country. The links below provide you with the service network and contact information of each particular product.

3. The warranty does not cover faulty parts and/or items from improper use or negligence, poor maintenance, bad care, or overload. Additionally, the warranty does not cover scratches on the lacquer caused by washing or cleaning the exterior of the vehicle. The warranty also does not cover damage to the paint caused by the use of abrasive products or solvent containing products that may damage the lacquer.
4. For repairs during the warranty period, the resulting transport costs for the vehicle and/or components are borne by the customer. During the repair period, the customer is also not entitled to compensation due to the unavailability of the vehicle. Replaced parts and/or elements remain the property of the manufacturer.
5. The customer must report all detected faults on the vehicle immediately and exclusively through an authorised Bravia mobil d.o.o. representative. The manufacturer reserves the right to accept or reject the claim report.
6. The warranty period is not extended due to interventions carried out on the motorhome during the warranty period.
7. The manufacturer assumes no liability for any accidents and/or injuries that may arise during use of the motorhome, even if they occur due to the failure itself.
8. The manufacturer assumes no responsibility for the installation and/or changes made by third parties to the motorhome. In this case, the validity of the warranty is forfeited.
9. For any repairs or spare parts, contact the authorised representative from your country. While travelling, you may contact any Bravia mobil dealer.
10. In resolving any dispute between parties, the appropriate court shall have jurisdiction.

14.1 WARRANTY

1. The legal guarantee and product warranty rights apply for the vehicle.
2. It is advisable to present the vehicle for inspection by a Bravia mobil service dealer at the end of the first year in order to assert any warranty claims that may arise. The presentation

should take place 2 months at the latest after the anniversary of the initial registration (or delivery).

As proof that the inspection has been completed, the inspection must be confirmed on the corresponding page of this operating manual by a stamp, the date, and the signature of the respective Bravia mobil service dealer.

3. The costs of the inspection are to be borne by the vehicle owner.