

Digital accessibility declaration

Stellantis UK Limited trading as Citroen is committed to making its websites accessible to as many people as possible, based on the principles of UK digital accessibility standards, in accordance with Equality Act 2010 and the Web Content Accessibility 2.2 guidelines.

Whilst the UK is no longer bound by European legislation, we are part of a wider European group and continue to align our approach with the principles adopted by our European counterparts wherever possible.

This statement applies to the website: <https://www.citroen.co.uk> (hereinafter referred to as "the Website").

Accessibility status

There is currently no legal requirement in the UK to conduct a formal accessibility audit. However, in line with our commitment to inclusivity and best practice, we are undertaking a formal review of the Website's accessibility against the WCAG 2.2 guidelines.

This review will help identify opportunities to improve accessibility and prioritise changes that support better digital experiences for all users, including those relying on assistive technologies.

A focused review of shared software platforms is planned for summer 2025 to improve accessibility across key Website features. Once complete, this statement will be updated, and a multi-year improvement roadmap will be published.

In parallel, a group-wide digital accessibility master plan is being developed to support a consistent approach across all online platforms operated within our wider European group.

Preparation for this Accessibility Statement

- This declaration was prepared on 10 July 2025
- The next update will take place following completion of our formal accessibility review.

Feedback and contact

If you encounter any difficulty in accessing any of the Website's content or services, or if you wish to report an accessibility issue, please contact our team at the following address:

- Email: accessibility-uk@stellantis.com

To help us process your request efficiently, please include the following information:

- The exact URL of the page concerned
- A clear description of the issue encountered
- The browser and operating system you are using
- Any assistive technology used (e.g. NVDA screen reader, VoiceOver...)

We are committed to responding as quickly as possible.

Enforcement procedure (UK)

If you are not satisfied with our response regarding your accessibility concerns, you can contact the Equality Advisory and Support Service (EASS):

- Phone: 0808 800 0082
- Online via the form: www.equalityadvisoryservice.com